## Tenants' Guide to Services and Fees

APW Property is a member of and covered by the ARLA Propertymark. APW Property is also a member of a redress scheme provided by The Property Ombudsman www.tpos.co.uk. Copies of the TPO Code of Practice plus our complaint handling procedure are available from any of our branches.



Proud member of the John D Wood & Co. Family

Please note the charges listed below are the MAXIMUM fees that will be applied unless otherwise stated.

## Permitted Charges in accordance with the Tenant Fee Act 2019

Under the terms of the Tenant Fee Act if you enter into an ASSURED SHORTHOLD TENANCY, payments which may apply will be as follows:			
First month's rent	in advance		
Tenancy Deposit	5 or 6 weeks depending upon the rental amount		
Payment of intent	maximum one week's rent		
Early termination when requested by the tenant	a charge not exceeding the financial loss experienced by the landlord		
Utilities, communication services, TV licence and council tax			
Default charge for late payment of rent	limited to interest charged at 3% above Bank of England base rate, when rent is more than 14 days late		
Default charge for replacement of lost key or security device	equivalent to cost incurred		
Changing the tenancy documents after the commencement of the tenancy (at tenants request)	£50 inc. VAT	£41.67 excl. VAT	

You will be charged the following fees if your tenancy meets one or more of the following conditions: the annual rent exceeds £100,000, the Landlord is a resident at the property, the property is occupied by a company Tenant, the property is not used as a main/primary home or your tenancy is a Short Let.

	Cost (inclusive of VAT)	Net (exclusive of VAT)
Check-Out Fee checking out of the property and reviewing inventory	minimum of £135	minimum of £112.50
Tenancy Agreement and Setup drafting and execution of document if supplied by us	£275	£229.17
Company Referencing Fee inc verification of details, credit check and Companies House check	£100	£83.33
Individual Reference Fee (per person)	£75	£62.50
Extension Agreements Fee negotiating and drafting extension to the fixed term	£120	£100
Damage Fee checking replacement item with inventory and arranging for damage to be rectified on conclusion of tenancy	063	£75
Arrears Fee	£30	£25
Overpaid Rent Fee	£30	£25
If there are any guarantors for the tenancy:		
Guarantor Referencing Fee inc verification of details, credit check, employer and accountant reference (if available)	£75 per guarantor	£62.50 per guarantor

Please note: The Initial Monies will be confirmed and must be paid by debit card or bank transfer. WE DO NOT HAVE THE FACILITIES TO ACCEPT CASH

Countrywide Residential Lettings Ltd trading as APW Property, Registered Office Greenwood House, 1st Floor, 91-99 New London Road, Chelmsford, Essex, CM2 OPP. Registered in England Number 02995024 which is an agent and subsidiary of Countrywide Estate Agents, Registered Office Greenwood House, 1st Floor, 91-99 New London Road, Chelmsford, Essex, CM2 OPP. Registered in England Number 789476





