

Referral Promotion Terms and Conditions

1. The 'Referral' Promotion ("the Promotion") is offered by Hamptons, a trading name of Countrywide Estate Agents, registered company number 00789476 and registered office address Greenwood House, 91-99 New London Road, Chelmsford, Essex, CM2 0PP ("Hamptons, us").
2. The Promotion is open to eligible customers only. Eligible customers are those who are aged 18 years or older, including employees of Hamptons but excluding any other persons who are in any way connected to this Promotion.
3. The Promotion will run for a limited time only from 00.01 on 1 August 2021 ("Start Date") and automatically terminate at 23.59 on 31 July 2022 ("the Promotional Period").
4. If you recommend Hamptons to a third party within the Promotional Period, and the third party goes on to sell or let their property with us ("Referral"), we will donate £250 to a local charity of your choice ("Donation"). Alternatively, at your request we will reward you with a John Lewis & Partners gift voucher worth £250 ("Voucher"). The Donation will be made or the Voucher awarded on receipt by Hamptons of the full sales or letting commission from that Referral.
5. You can refer as many third parties to us as you wish, but you will only be entitled to one Donation or Voucher per Referral. For example, if your Referral goes on to both sell and let a property with Hamptons, or sell two properties with Hamptons, or let two properties with Hamptons, you would receive only one Donation or Voucher.
6. The Promotion applies in respect of new Referrals only. Existing clients who have already instructed Hamptons in relation to the sale or let of a property (or where we have carried out a market appraisal or valuation of the property) or those who have let or sold a property with Hamptons at any time in the 12 months before the Start Date are excluded ("Existing Client"). If you refer an Existing Client to us you will not be eligible to receive a Voucher and we will not make a Donation on your behalf (as applicable).
7. You will be allocated a unique reference number for each referral card you receive from Hamptons. In order for us to make the Donation or for you to receive the Voucher, the Referral must share that reference number with Hamptons at the point they first make contact with us.
8. The Donation or Voucher will only be payable once the full commission or fees (as applicable) ("the Agent's Fee") payable by the Referral on the successful sell/let of the relevant property are received by us.
9. If you have chosen to receive a Voucher instead of us making a Donation, Hamptons will send (by post or by email) the Voucher to you within 28 days of receiving the Agent's Fee from your Referral. We will contact you to confirm arrangements for delivery of the Voucher.
10. If you have chosen for us to make a Donation on your behalf, we will endeavour to make the Donation within 60 days of receiving the Agent's Fee from your Referral.
11. The Voucher and Donation are non-exchangeable, non-transferable and no cash alternative is offered. The cash value of the Voucher and Donation is 0.00001p.
12. The Donation or Voucher is a one-off reward which applies only in respect of the first fee or commission or first tranche of a fee or commission received from a Referral. It does not, therefore,

apply in respect of fees which may subsequently be earned from that Referral. Nor, save in respect of the first tranche of the fee received, does it apply to a fee paid in a number of tranches (for example, a letting fee payable on a periodic basis).

13. The Promotion does not apply in respect of any other fees or commission which may be received by Hamptons or its group companies, including but not limited to fees received from tenants, Comprehensive Property Management Service fees or renewals fees.
14. Hamptons are under no obligation to accept or follow up on Referrals made by you.
15. Hamptons reserves the right to hold void, cancel, suspend, or amend the Promotion without notice where it becomes necessary to do so.
16. The only personal data that Hamptons will process about you for the purposes of the Promotion are your contact details. Hamptons will process your contact details fairly and lawfully and in accordance with the principles of all applicable UK data protection legislation and our privacy policy, which can be accessed at <https://www.countrywide.co.uk/notices/PrivacyNotice.pdf> . **You must not share the personal details of any Referrals direct with Hamptons.**
17. These terms and conditions shall be governed by English law and the English courts shall have exclusive jurisdiction in relation to any dispute.