

VIEWING PROTOCOL – MUSKER MCINTYRE

Thank you very much for arranging a property viewing through Musker McIntyre.

We would like to take this opportunity to reassure you that we are taking all necessary precautions to ensure we conduct ourselves in a sensible and safe manner to protect you during any interactions you have with us.

In line with the current guidance on Covid-19 we have put in place essential protocols to ensure the safety of our customers and team members is maintained at all times.

We have created these guidelines which we ask you to follow before our visit. They also explain what to expect from our team members during the visit.

If you have any questions or concerns please contact us to discuss further.

Before our arrival:

- We will postpone our visit if you, or the applicant(s) feel unwell or have been experiencing Covid-19 symptoms in the last 14 days. If necessary, please inform us via telephone or email.
- A maximum of two people (from the same household) plus ourselves will be present at the visit
- Please ensure all internal doors are open to allow limited contact access to the property and also open windows to provide good ventilation
- Please vacate the property during the visit i.e. sit in the garden/go for a walk

During the visit:

- We will remove our shoes on entering the property
- We will use hand sanitizer before entering the property and will ask the applicants to do the same and also use hand sanitizer on vacating the property
- We will be wearing non-clinical face masks and gloves and will ask anyone entering the property to wear the same
- If you are unable to leave the property, please let us know beforehand so we can make the relevant arrangements
- We will maintain a two metre distance during the appointment with everyone present
- We ask viewers not to touch any surfaces inside the property or any pets present
- If any surfaces are touched without gloves, we will ensure the surface is wiped with antibacterial wipe. When you go back into the house also wipe down door handles and other surfaces yourselves.