



COVID 19 – Visitor guidelines for all appointments

The following etiquette must be adopted during all appointments and viewings:-

- If a Stags representative is conducting a viewing or inspection, all owner/occupiers of the property should not be present and should remain outside the building.
- All viewings and inspections are made to a strict time schedule. They will be staggered with time between them to ensure that no parties meet each other. We have allowed that your appointment will take no longer than 20 minutes. The Stags representative will be able to refuse entry/cancel the appointment if the viewer is late.
- The owner/occupier will have been asked to clean the property as thoroughly as possible prior to the appointment with any door handles sanitised.
- Only one person from Stags will attend the inspection/viewing/appointment and will request that the owner/occupier leaves the doors open and the property is well ventilated.
- Wearing a face covering by viewer is optional and is not required by law.
- A maximum of two people (from one household) to attend in addition to the Stags representative. No children are permitted to attend.
- Where possible avoid touching anything during the appointment.
- On arriving at the appointment please use your hand sanitiser before leaving the car. Maintain 2 metre distancing at all times.
- Stags will not be providing hard copies of property details.
- Stags will not provide viewers with PPE