HOUSEHOLD estate agents
Residential Sales • Property Management • Lettings

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HOUSEHOLD LETTING AGENTS - TENANTS CHARGES
Tenancies entered into AFTER June 1st 2019
RENTING WITH HOUSEHOLD

RENT

You will be required to pay the first month's rent prior to occupation and then the rent due on the agreed dates going forward.

REFUNDABLE HOLDING DEPOSIT

Calculated at one weeks rent (Payable to secure withdrawal of property from market). This will be offset against the first month's rental payment.

A holding deposit will be retained where a tenant

- Provides false or misleading information
- Fails a right to rent check
- Withdraws from the agreement
- Fails to take all reasonable steps to enter into a tenancy agreement and the landlord or agent takes all reasonable steps to do so.

If your holding deposit is retained you will be advised in writing within seven days of the decision or within seven days of the deadline for agreement ending.

REFUNDABLE TENANCY DEPOSIT

The tenancy deposit is calculated at five weeks rent and is payable prior to occupation. This is payable as security for the performance of any obligations, or the discharge of and liability arising under or in connection with the tenancy.

CHANGES TO THE TENANCY

Any changes to the tenancy requested by the tenant - £48.00 if costs exceed this amount the tenant will be advised prior to the change and supporting evidence supplied.

EARLY TERMINATION (where agreed)

If a landlord agrees to the request for the tenant to leave before the end of the tenancy a fee will apply. This fee will not exceed the financial loss that the landlord has suffered in permitting or the agent's reasonable costs.

UTILITIES

The tenant is responsible for paying bills in accordance with the tenancy agreement. These include council tax, utility payments (gas, electric, water) and communication services (broadband, TV, phone)

DEFAULT FEES (for late payment of rent or loss of keys)

Late Payment of rent – Interest will be charged at 3% above the Bank of England's rate if a rent payment is more than 14 days overdue for each day the payment is outstanding.
Loss of keys – The tenant is responsible for ensuring that they look after the keys supplied for the property throughout the tenancy, If they fail to do so, they will be responsible for covering the reasonable costs of replacement.

ALL FEES ARE INCLUSIVE OF VAT AT THE APPROPRIATE RATE

Redress Scheme – Household letting agents are members of the Property Redress Scheme–and can be contacted at
https://www.theprs.co.uk/
Client money protection scheme – Household letting agents client money protection scheme is administered by Safeagent